

Q502 SIP Door Phone

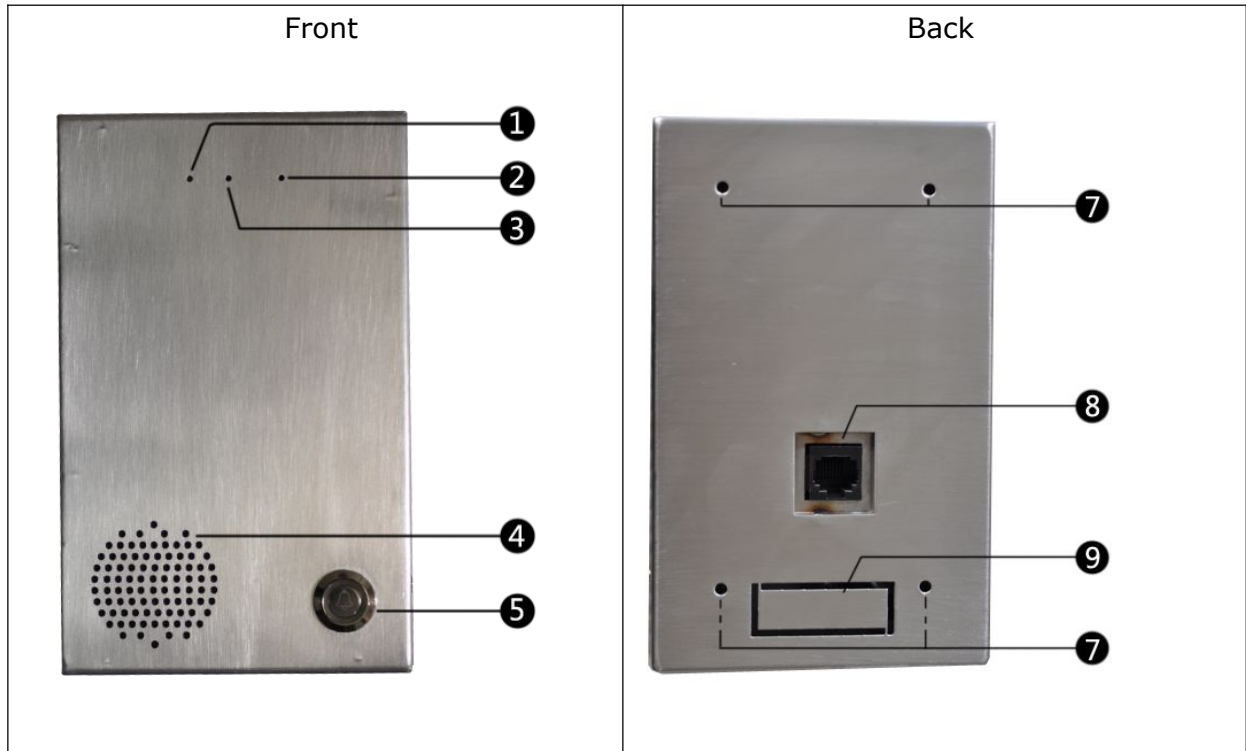
Administrator Guide



NiteRay Electronic Co. Limited

Quick Specification

Hardware Description:



1	Indicator	Flash while powering up, Lights up during conversation
2	Broadcast	Use stick to press and hold for 5 seconds,Door phone will broadcast the IP address.
3	Mic	Microphone
4	Speaker	Water proof Speaker
5	Bell button	Bell button/DSS key
6	-	-
7	Mounting hole	Mounting hole for hardware installation
8	Network interface	RJ 45 Network interface
9	Wire in hole	Knock off this sheet to let Door lock cable in

Features:

◆ Stainless steel case. ◆ Metal wire drawing process face plate. ◆ Waterproof Speaker and bell key. ◆ Relay to connect to door lock , NO/NC relay mode. ◆ Relay time adjustable. ◆ Use SIP protocol, Easy to deploy.	◆ Directly call to preset telephone. ◆ Volume control. ◆ Hight quality conversation voice. ◆ Full Duplex intercom. ◆ Auto Answer , Auto hand down. ◆ Powerful Web management. ◆ Auto Provision via FTP,TFTP.
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Accessories:

	Adapter AC input 100-240V,50/60 Hz DC output 12V 1.5A Plug 5.5*2.5MM,length 10.5mm Inside positive Cable length 1900mm
	CAT5 Ethernet cable Compatible with IEEE 802.3af 48V PoE standard
	Security screw and driver

Data Sheet:

Ethernet Port	10/100mbps
Protocol	SIP
Power	PoE IEEE 802.3af, 48V Adapter:12V1A
Network	Static IP, DHCP, PPPoE, VPN(L2TP/OpenVPN), NAT,STUN, VLAN
Audio Codec	G.711A/U, G.722, G.723.1, G.726-32, G.729AB
Operation Conditions	0~40 °C
Relative humidity	20%-85%, non-condensing
Dimensions (mm)	27 *100*160
Weight(Main Body)	471g
Packing weight	1KG
Relay	NO and NC
Mounting hole pitch	Horizontal: 60mm; Perpendicular: 115mm

Log in

The door phone has a web manage interface, all configurations will be set on it. (Remark: The default network mode of the door phone is DHCP, if you are using Stitac IP or PPPoE in your system, you could connect it to a DHCP server/router to set the network firstly and set the network and other configurations, then plug it into your current system.)

1. Get the door phones IP

There 2 ways to get the IP address of the door phone:

A. Log in your Router/DHCP server and see in DHCP client list, you would find the door phone in the list. The mac ID label on the main board would help to find it easier.

B. Press the '@' key and hold for over 5 seconds, the door phone will broadcast the IP address automatically.

2. Log in

On the web browser, fill in the IP address and press enter, the page will turn to the door phone's manage interface.

Log in with user name :admin ;
Password: admin .



The screenshot shows a login form with a red header bar. It contains three input fields: 'User:' with a text box, 'Password:' with a text box, and 'Language:' with a dropdown menu showing 'English'. A 'Logon' button is located to the right of the language dropdown.

Quick set up with wizard

You could set up the door phone with the wizard, it will help you to set the door phone up step by step.



The screenshot shows the 'WIZARD' setup screen. At the top, there are four tabs: 'STATUS', 'WIZARD' (selected), 'CALL LOG', and 'LANGUAGE'. On the left, there is a sidebar with four menu items: 'BASIC', 'NETWORK', 'VOIP', and 'PHONE'. The main content area is titled 'WAN Connection Mode' and has three radio button options: 'Static IP', 'DHCP' (which is selected), and 'PPPoE'. A 'Next' button is located at the bottom right of the main content area.

Network settings

In Network tab, WAN tab, you could set up the network settings of the door phone, select the suitable one according to you network condition. Click 'Apply' after change the values.

The screenshot shows the 'WAN' tab in the network settings. On the left is a sidebar with a red background and white text, containing a list of categories: BASIC, NETWORK (highlighted), VOIP, PHONE, and DOOR PHONE. The main content area has a light blue background. At the top, there are five tabs: WAN (selected), LAN, QoS&VLAN, SERVICE PORT, and DHCP SERVICE. Below the tabs, the 'WAN Status' section displays a table of current network information:

Active IP Address	192.168.1.109
Current Subnet Mask	255.255.255.0
Current IP Gateway	192.168.1.1
MAC Address	00:19:f3:03:54:82
MAC Timestamp	20110420

Below this is the 'WAN Settings' section. It features three radio buttons: 'Static IP' (which is selected), 'DHCP', and 'PPPoE'. The 'DHCP' option is currently disabled, indicated by a greyed-out label.

1. DHCP:

Default mode of the door phone network is DHCP, the door phone will get IP address from your router automatically.

This screenshot shows the 'WAN Settings' section for the DHCP configuration. It includes a dropdown menu for 'Obtain DNS Server Automatically' set to 'Enabled'. Below this are three radio buttons: 'Static IP', 'DHCP' (which is selected), and 'PPPoE'. An 'Apply' button is located at the bottom right of the section.

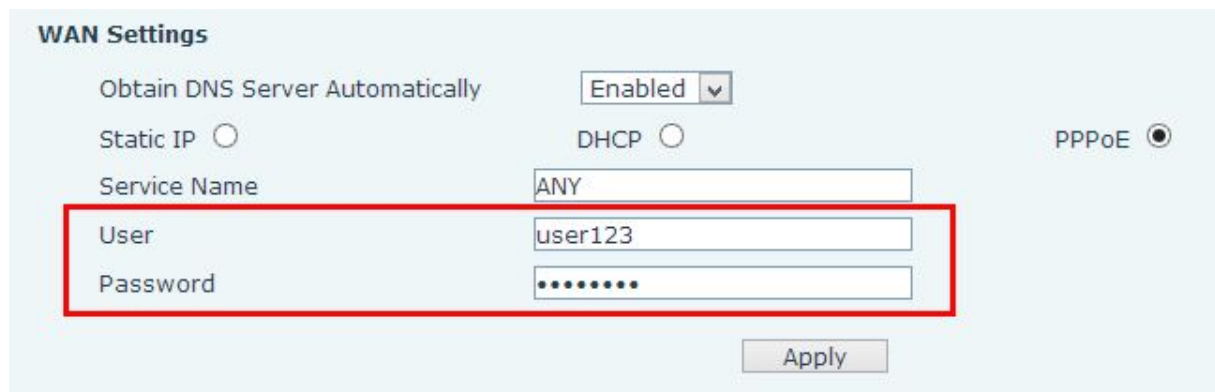
2. Static IP:

Set up the Static IP Address, please fill the form as your network administrator requires.

This screenshot shows the 'WAN Settings' section for the Static IP configuration. The 'Static IP' radio button is selected. To its right, the 'DHCP' option is greyed out. Below the radio buttons are several input fields for configuration: 'IP Address', 'Subnet Mask' (pre-filled with '255.255.255.0'), 'IP Gateway', 'DNS Domain', 'Primary DNS', and 'Secondary DNS'. An 'Apply' button is positioned at the bottom right.

3. PPPoE:

Set up the PPPoE register informations, please note that, the User and password are the account and password your ISP provide to you.



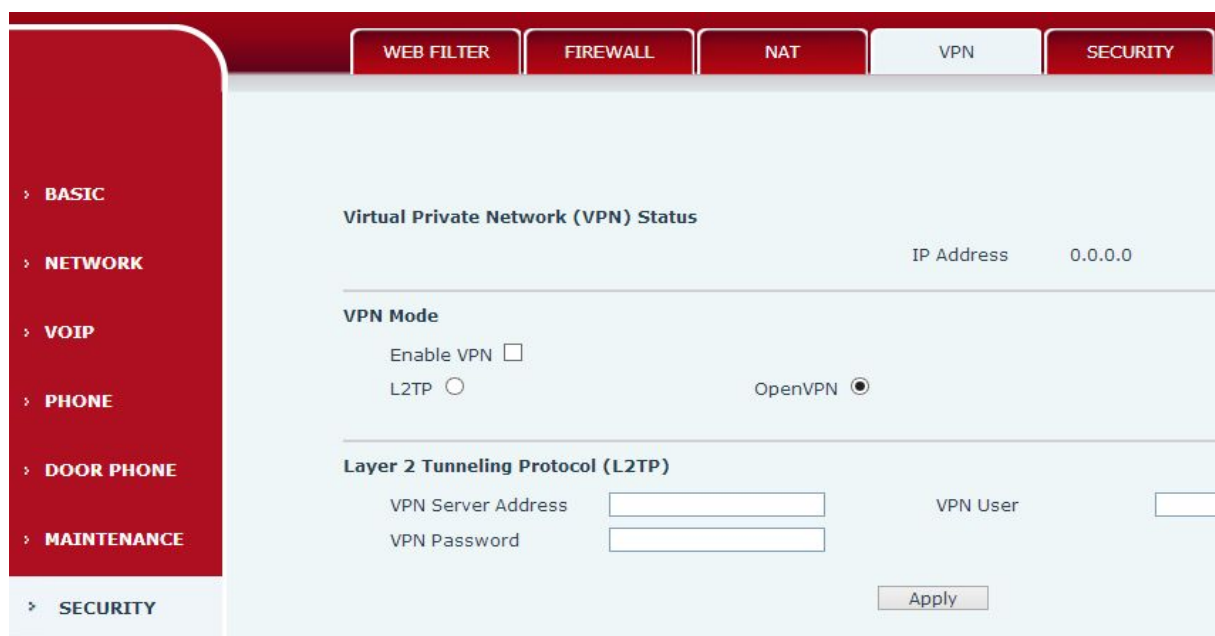
The image shows a 'WAN Settings' configuration page. At the top, 'Obtain DNS Server Automatically' is set to 'Enabled'. Below this, there are three radio buttons: 'Static IP', 'DHCP', and 'PPPoE'. The 'PPPoE' radio button is selected. Under the 'PPPoE' section, there are three input fields: 'Service Name' with the value 'ANY', 'User' with the value 'user123', and 'Password' with masked characters. A red rectangular box highlights the 'User' and 'Password' fields. At the bottom right of the form is an 'Apply' button.

4. Proxy:

In some network conditions, you might need to set up the Proxy or using a VPN. For Proxy please refer to "VoIP settings", you could set up the proxy details in the VoIP basic setting form.

5. VPN (virtual private network):

In 'SECURITY'->VPN tab, Enable VPN, and select the right VPN protocol you are currently using, fill in the your VPN server address, user , password and then click 'Apply'.



The image shows the 'VPN' configuration page within the 'SECURITY' tab. The page has a sidebar on the left with navigation links: BASIC, NETWORK, VOIP, PHONE, DOOR PHONE, MAINTENANCE, and SECURITY (which is highlighted). The main content area is titled 'Virtual Private Network (VPN) Status' and shows 'IP Address' as '0.0.0.0'. Below this is the 'VPN Mode' section, which includes an 'Enable VPN' checkbox (unchecked) and two radio buttons: 'L2TP' (unchecked) and 'OpenVPN' (checked). The 'Layer 2 Tunneling Protocol (L2TP)' section contains three input fields: 'VPN Server Address', 'VPN Password', and 'VPN User'. An 'Apply' button is located at the bottom right of the form.

VoIP settings

1. Basic settings:

- Fill in the Registration information in the left part of the form, select 'Enable Registration' and then click 'Apply'
- If you need to use a proxy server, please fill the proxy information in the right part of the form.

The screenshot shows the 'SIP' tab of the VoIP settings interface. On the left is a red sidebar with navigation links: BASIC, NETWORK, VOIP (selected), PHONE, DOOR PHONE, MAINTENANCE, SECURITY, and LOGOUT. The main content area has tabs for SIP, STUN, and DIAL PEER. Under the 'SIP' tab, there's a 'SIP Line' dropdown set to 'SIP 1'. Below this is the 'Basic Settings >>' section with two columns of fields. The 'Enable Registration' checkbox is checked and highlighted with a red box. To the right of the 'Basic Settings' section is a red text instruction: 'Make Sure You have Enabled Registration and then Click "Apply"'. A red arrow points from this instruction to the 'Apply' button at the bottom of the 'Basic Settings' section. Below the 'Basic Settings' section are links for 'Codecs Settings >>', 'Advanced SIP Settings >>', and 'SIP Global Settings >>'.

2. Codec settings

Normally you do not need to set the codecs, the phone will use a suitable one. But for some reasons, like network bandwidth limit, or SIP server requirement, you could set this up accordingly.

Select a codec, use  to add to enable list, use  to remove.

Use  and  to adjust the codec list. Click 'Apply'.

The screenshot shows the 'Codecs Settings >>' form. It has two main sections: 'Disabled Codecs' and 'Enabled Codecs'. The 'Disabled Codecs' section contains a list of codecs: G.711A, G.711U, G.722, G.723.1, G.726-32, and G.729AB. To the right of this list are two buttons: a right arrow and a left arrow. The 'Enabled Codecs' section is currently empty. To the right of this list are two buttons: an up arrow and a down arrow. At the bottom of the form is an 'Apply' button.

3. STUN

You could set up STUN if your server request.

The screenshot shows a web interface with a red sidebar on the left containing navigation links: BASIC, NETWORK, VOIP (highlighted), PHONE, DOOR PHONE, MAINTENANCE, SECURITY, and LOGOUT. The main content area has a top navigation bar with tabs: SIP, STUN (selected), and DIAL PEER. Below the tabs, the title is "Simple Traversal of UDP through NATs (STUN) Settings". The settings are as follows:

Parameter	Value
STUN NAT Traversal	FALSE
Server Address	[Empty text box]
Server Port	3478
Binding Period	50 second(s)
SIP Waiting Time	800 millisecond(s)
Local SIP Port	5060

An "Apply" button is located at the bottom right of the STUN settings section. Below this, there is a section titled "SIP Line Using STUN" with a dropdown menu set to "SIP 1". Below the dropdown is a checkbox labeled "Use STUN" which is currently unchecked. An "Apply" button is also present at the bottom right of this section.

Phone settings:

1. Audio settings

- Set the codec sequence
- Set the door phone ring type
- Set the mic input and speaker output volume
- Set the Codec hardware gain if the sound is low

The screenshot shows a web interface with a red sidebar on the left containing navigation links: BASIC, NETWORK, VOIP, PHONE (highlighted), DOOR PHONE, MAINTENANCE, SECURITY, and LOGOUT. The main content area has a top navigation bar with tabs: AUDIO (selected), FEATURE, and CONTACT. Below the tabs, the title is "Audio Settings". The settings are organized into three sections:

Audio Settings

Parameter	Value
First Codec	G.711A
Third Codec	G.729AB
Fifth Codec	None
Onhook Time	200 millisecond(s)
G.729AB Payload Length	20ms
G.722 Timestamps	160/20ms
Enable VAD	☐
Second Codec	G.711U
Fourth Codec	None
Sixth Codec	None
Default Ring Type	Type 1
Tone Standard	China
G.723.1 Bit Rate	6.3kb/s
DTMF Payload Type	101 (96~127)

Volume Settings

Parameter	Value
MIC Input Volume	8 (1~9)
SPK Output Volume	6 (1~8)
Handset Output Volume	8 (1~9)
Ring Volume	7 (1~9)

Codec Gain Settings

Parameter	Value
Handsfree Hardware Mic Gain	7 (1~11)
Handsfree Hardware Speakerphone Gain	4 (1~8)

An "Apply" button is located at the bottom right of the Audio settings section.

2. Feature settings

The door phone is set to Auto answer, when you have incoming call to this door phone, it will answer the call automatically, if you do prefer to answer the call by hand, please deselect 'Enable Auto Answer'

The screenshot shows the 'Feature Settings' tab selected in the top navigation bar. The left sidebar contains a menu with 'PHONE' highlighted. The main content area is titled 'Feature Settings' and contains various configuration options:

Setting	Value
DND (Do Not Disturb)	☐
Enable Silent Mode	☐
Enable Intercom	☒
Enable Intercom Tone	☒
Reject Return Code	603(Decline)
Enable Auto Answer	☒
Push XML Server	
Ban Outgoing	☐
Accept Any Call	☒
Enable Intercom Mute	☐
DND Return Code	480(Temporarily Unavailable)
Busy Return Code	486(Busy)
Auto Answer Timeout	0 seconds
Active URI Limit IP	

An 'Apply' button is located at the bottom right of the settings area.

Door phone settings

1. **Function Key** setting tab is to set up the Bell button function.

The screenshot shows the 'Function Key Settings' tab selected in the top navigation bar. The left sidebar contains a menu with 'DOOR PHONE' highlighted. The main content area is titled 'Function Key Settings' and contains a table for configuring function keys:

Key	Type	Number 1	Number 2	Line	Subtype
DSS Key 1	Key Event			SIP1	OK
DSS Key 2	None			SIP1	None
DSS Key 3	Hot Key			SIP1	None
DSS Key 4	Line			SIP1	None
DSS Key 5	Key Event			SIP1	None
DSS Key 6	None			SIP1	None

An 'Apply' button is located at the bottom right of the table.

A. If you need to use the keypad to entry a phone number and call out, please set the DSS key 1 to 'Key Event', Sub type select 'OK', then click 'Apply'.

B. If you need the bell button use as a bell key, when people press on it, the door phone will directly call to a phone/ring group/intercom group, please set the DSS Key 1 to Hot key mode, then fill Number 1 with the phone number, then click 'Apply'.

This is a close-up view of the 'Function Key Settings' table, specifically the first row:

Key	Type	Number 1	Number 2	Line
DSS Key 1	Hot Key			SIP1

2. Door phone settings

Open Duration:	This allows to set the relay switch time from 3-10 seconds.	
Talk Duration:	When the conversation time reaches this value, the door phone hand down the call, this will help to avoid people forgetting to hand down the phone and keeping the line busy.	
Remote password:	Able to set up a 1-6 digits password, when the door phone call to other phones, people can entry this password to open the door on the other phone.	
Local password:	1-6 digits, Use this password to open the door on the door phone's touch keypad.	
Door Unlock Indication:	This Set different sound type when the local password entry is right.	
Keypad Mode:	Select to choose different mode: password only; Dial and password.	
Enable/Disable Access Table:	When switch to Disable, Calls from other phones to the door phone to open door, (the cards will still be usable)	
Enable/Disable Card reader:	When switch to Disable, The RFID card will stop working, not able to use ID card to open door.	
Access table:	Access table allows to add access authorization and manage them in one form, Phones in this table will be able to call to the door phone and open the door.	
	Number:	Telephone number
	Access code:	People should entry this code to open the door, when they use their phones make the call to the door phone.
	Name/Department /Position:	Please fill accordingly, or just leave blank
	ID:	RFID card number,NOT available on this model
	Access management:	Select a Access number to modify or delete.

Hardware installation

We recommend you to test the functions and debug before install the hardware into the final position.

Steps to install the hardware:

1. Release the screw and open the door phone case.
2. Arrange the mounting base board suitable for the dimension of the door phone, Details as below:

3. If you need to connect to the door lock ,or using the DC adapter not PoE,please knock off the small sheet near the bottom.

4. Let the Relay wire and DC adapter cable through the hole near the bottom. The CAT 5 cable through the network interface hole.

5. Install the back sheet on the mounting base with 4 screws.

6. Connect the Power wire / lock relay, and plug the CAT5 network cable onto the RJ45 port. Diagram as below:

7. Install the main body to the base, use the security screw driver to drive the screw in as below:

